

## **JAN '23** NEWSLETTER

### **HAPPY NEW YEAR!**

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

#### **IMPORTANT UPDATES**

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

## **OUR CEO'S MESSAGE**

Dear Hunt Military Communities Residents,

#### Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

302-337-4700 © @DoverFamilyHousing © @DoverFamilyHousing f

## **COMMUNITY IMPROVEMENTS**

In observance of the holidays, our offices will be closed on Monday, January 2nd, and Monday, January 16th. If you have a maintenance emergency, please use our website or mobile app for assistance.

## **MAINTENANCE CORNER**

#### Window Safety Checklist

- Teach children about the hazards of playing near an open window, and make sure they understand that a screen will not stop them from falling.
- Never put beds or other furniture under a window.
- Do not allow children to stand on toys or other items to look out a window.
- Routinely check your screens to make sure that they are secure and if you have concerns, please call maintenance. Remember: SCREENS DO NOT PREVENT FALLS.
- Check the cords on your blinds and other window-coverings to make sure they do not pose a choking hazard. Keep cords up, out of the reach of small hands. Make sure all cords are free-hanging and are not looped or knotted.
- If you require additional safety measures for your windows, please inquire at your local Hunt Residential Management office.

## **IMPORTANT EVENTS**

#### National Pretzel Day

Stop by the Leasing Office on January 13th, one day before National Pretzel Day, from 1:00 PM to 5:00 PM, or while supplies last, to pick up a free pretzel!

#### **National Popcorn Day**

Stop by the Leasing Office on January 19th from 10:00 AM- PM for a bag of popcorn. Pick from a variety of toppings and dress it up however you want! Chocolate drizzle? M&M's? You can have both!



# MEET OUR FRIENDLY STAFF

Marisa Moore Community Director

**Victoria Cains** Community Manager

Alexis Zabel Leasing Specialist Amber Barnes Leasing Specialist

Kasandra Fields Resident Service Specialist

## **CONTACT INFORMATION**

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM Pool Hours: Not advertised during fall/winter months Office Number: 302-337-4700 Email: DoverLeasing@HuntCompanies.com Facebook: @DoverFamilyHousing Website: DoverFamilyHousing.com

**PET OF THE MONTH** Jessica Harper's cat Tibbs



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DoverFamilyHousing.com



SUN	MON	TUE	WED	THU	FRI	SAT
01 New Year's Day Last Day of Kwanzaa	02 OFFICE CLOSED	03	04 Trash/Recycle Pick Up	Ū	06	07
08	09 Terminix is Out	10	11 Trash/Recycle Pick Up	12 Hunt Heroes Foundation Scholarship Starts	Pet of the Month Starts National Pretzel Day Leasing Office 1 PM - 5 PM	14
15	Martin Luther King Jr. Day OFFICE CLOSED	17	18 Trash/Recycle Pick Up	Pet of the Month Ends National Popcorn Day Leasing Office 10 AM - 5 PM	20	21
22	23 Terminix is Out	24	25 Trash/Recycle Pick Up	26	27	28
29	30 Terminix is Out	31				



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